

VENDOR QUESTIONS AND ANSWERS

Q. Section 5.1 - Is there any way that a vendor who does have experience with more than four (4) governmental entities but not with transit agencies be considered for award? This seems to be quite restrictive to many companies that would be capable of providing the required services.

A. Please note that this requirement was modified to make it less restrictive to be considered for the award. The modification is now as follows "Contractor who currently provides and/or is in the process of providing website services to at least 4 governmental entities (2 of which being transit agencies) is preferred, however not mandatory." This is reflected on Addendum B, which is being sent out to all vendors on the distribution lists.

Q. We are responding to your RFP #PRC1001 which requires a performance bond provided by a Maryland-regulated and licensed surety company, after contract award. Do you have a list of the surety companies? Thanks very much for your help.

A. CMRT does not maintain a list of surety companies. It is recommended that the Maryland Insurance Administration be contacted with regard to this matter. Their e-mail address is [www.md.insurance.state.md.us](mailto:info@mdinsurance.state.md.us)

Q. What was the enabling grant that CMRT received that is supporting this work?

A. Federal Transit Administration's Jobs Access and Reverse Commute, Section 5316.

Q. How many subject areas require CMRT training?

A. The major subject areas that will require training are the maintenance tools and procedures for the website and database.

Q. Is training to be provided to all four users groups?

A. No, just CMRT staff and Administrators.

Q. How many people are to be trained and where are the training classes to be held?

A. Anticipated would be between 7 and 12 people and would be held at the CMRT offices.

Q. Are the web usage statistics to be maintained for all four users groups or just for those from outside the organization?

A. From outside the organization, public and partners.

Q. Is it CMRT's expectation that there be formal reports to display this information?

A. Yes.

Q. CMRT indicates that a demonstration may be required of the functionality of the proposed solution. Since this solution requires custom development what are CMRT's expectations regarding this demonstration?

A. That it addresses the functionality of the scope and is subject to flexible modification.

Q. Does CMRT possess a SSL certificate that can be transferred to this site or is this to be included as part of the offeror's proposal?

A. CMRT possesses a SSL certificate that at its option could be transferred. It is recommended that the offeror provide two price quotes – one with the SSL certificate being provided by CMRT, and one with the certificate being provided by the offeror.

Q. Can CMRT provide any additional information relevant to allowing estimates of the data base size to be developed?

A. CMRT at present does not have a basis point in which to adequately answer this question regarding the proposed TRIP website.

Q. What is the database language, type and number of files that must be converted?

A. Offeror will be required to construct the initial database with relevant data input by CMRT staff. This database should allow for the exportation of data from/to Microsoft Excel and Access files.

Q. What form of ecommerce is CMRT expecting to support from this site or is this only to be a link to other already existing functionality?

A. CMRT would be receptive to let the offeror include optional pricing with and without ecommerce support from the site.

Q. What maintenance of the multiple blogs is CMRT expecting?

A. CMRT is expecting the offeror to maintain the TRIP site and not be connected to the blog linkage sites.